

**SCHEDULE FOR 20 HOURS REFRESHER PROGRAMME ON
MEDIATION (ONLINE)**

DURATION 05 DAYS

DAY 1

TIME	SESSION	TOPIC	SENIOR TRAINER	TRAINER/ POTENTIAL TRAINER
2HRS/ 120 MIN.	SESSION I	<ul style="list-style-type: none"> • Introduction – Virtual-Mediation • Conflict – Understanding and Management • Mediation – Concept and Component 		
BREAK				
2HRS/ 120 MIN.	SESSION II	<ul style="list-style-type: none"> • The Functional Stages of Mediation • Introduction and Joint Session • Single Session/Sub Single Session 		

DAY 2

TIME	SESSION	TOPIC	SENIOR TRAINER	TRAINER/ POTENTIAL TRAINER
2HRS/ 120 MIN.	SESSION I	<ul style="list-style-type: none"> • Settlement • Learning Cisco Webex/ Jitsi Meet • ROLE PLAY 		
BREAK				
2HRS/ 120 MIN.	SESSION II	<ul style="list-style-type: none"> • Communication • Non-Verbal Communication • Verbal Communication • Role Play 2- New 		

DAY 3

TIME	SESSION	TOPIC	SENIOR TRAINER	TRAINER/ POTENTIAL TRAINER
2HRS/ 120 MIN.	SESSION I	<ul style="list-style-type: none"> • Understanding Negotiating Skills • Bargaining in Negotiation 		
BREAK				
2HRS 120 MIN.	SESSION II	<ul style="list-style-type: none"> • Impasse – in Mediation Process • Techniques to Break Impasse 		

DAY 4

TIME	SESSION	TOPIC	SENIOR TRAINER	TRAINER/ POTENTIAL TRAINER
2HRS/ 120 MIN.	SESSION I	<ul style="list-style-type: none"> • Mediation- Commercial Court Act. • Ethics In Mediation 		
BREAK				
2HRS/ 120 MIN.	SESSION II	<ul style="list-style-type: none"> • Role Play 3 (New) • Q&A SESSION 		

DAY 5

TIME	SESSION	TOPIC	SENIOR TRAINER	TRAINER/ POTENTIAL TRAINER
2HRS/ 120 MIN.	SESSION I	<ul style="list-style-type: none">• Role of Spirituality in Mediation• Role Play• Q&A / Interactive Session		
BREAK				
2HR/ 120 MIN.	SESSION II	<ul style="list-style-type: none">• Important Relevant Judgments on Mediation• Q & A / Interactive Sessions		